

## A GAME-CHANGER FOR FIELD SERVICES



### Overall Enhanced Decision-Making

OnSight helps managers implement superior process optimizations and ensure efficient resource planning.



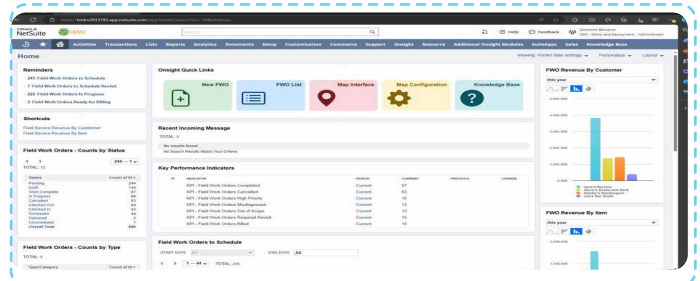
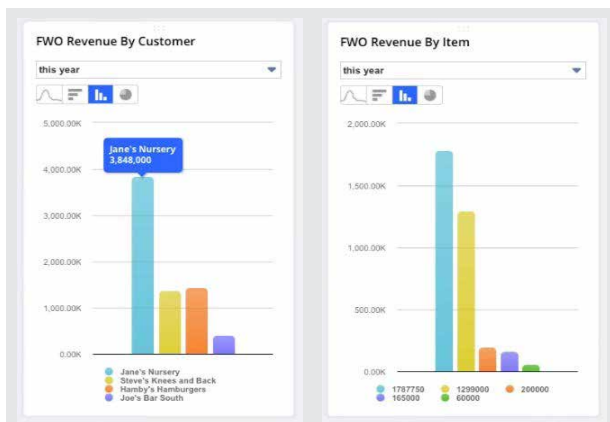
### Revenue Growth and Customer Satisfaction

OnSight identifies revenue-boosting opportunities by analyzing service efficiency and invoicing patterns. This insight allows companies to refine their service offerings and improve billing accuracy, leading to accelerated revenue growth. Our analytics help gain insights into customer experiences, providing metrics on response times that are crucial for improving service quality and customer satisfaction.



### Resource Management and Compliance

OnSight's built-in, real-time data on technician allocation and inventory levels, allowing for better planning and reduced waste. OnSight also simplifies compliance management by seamlessly tracking compliance and audit results, helping companies stay ahead of regulatory requirements and avoid potential fines or legal issues.



### Small Sample of Built-In Work Order KPIs

- Ready for Billing
- Delivery Revenue
- Late Check-Ins
- Out of Scope
- Preventative Maintenance
- Scheduled Revisits
- Misdiagnosed
- Over Estimated Duration
- SLA Response Met
- Required Revisit



### Operational Efficiency

OnSight tracks and measures key performance indicators like response times, repair rates, and technician productivity.



### Safety and Maintenance

OnSight enables proactive maintenance, which avoids downtime and extends asset lifespans, thereby saving costs and enhancing profitability. It also improves safety compliance, protecting the workforce and reducing accident-related costs.

