ONSIGHT PRODUCT SHEET

GDS
DELIVERING EXCELLENCE
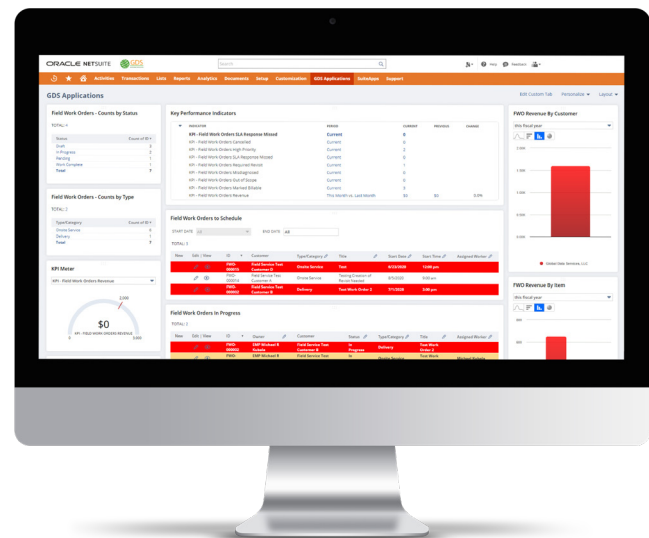
ONSIGHT integrates the most essential components of field service management into the NetSuite suite of applications, eliminating many repetitive and manual processes. Operations and Logistics Managers will no longer spend unnecessary time reconciling information from multiple systems to answer common inquiries from customers or produce reports for decision makers or auditors.

Key Benefits

- Fully customizable fields and dashboards
- Migrate from disconnected planning tools and spreadsheets
- Always work from the latest version of the software
- Low cost and time to implement
- Centralized solution to manage field service work orders and deliveries
- Provides real-time analytics and business insights
- Unified native application built on NetSuite
- Easy-to-use interface provides engaging employee experiences
- Notification of arrival and delivery for vital processes
- Grow the sale via part or Product fulfillment from wherever you hold inventory
- Scale your business while keeping labor costs fixed

Data Stored in Oracle NetSuite

Most field service applications today rely on data from separate accounting, inventory, and personnel systems. When system upgrades or changes to business processes occur, data can be tough to recover or be compromised. With ONSIGHT, all your data resides in Oracle NetSuite so data access and security are dramatically improved.
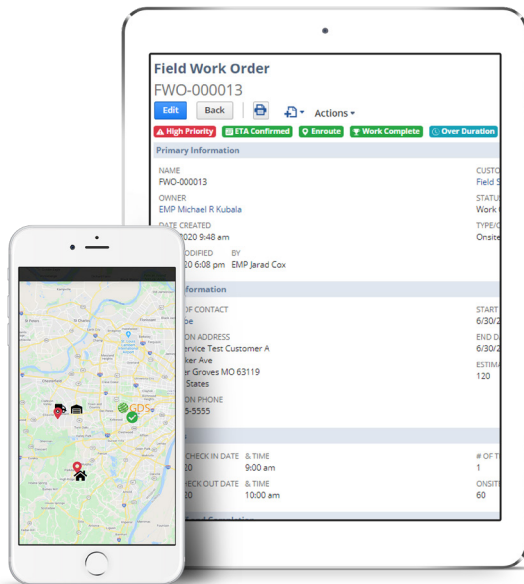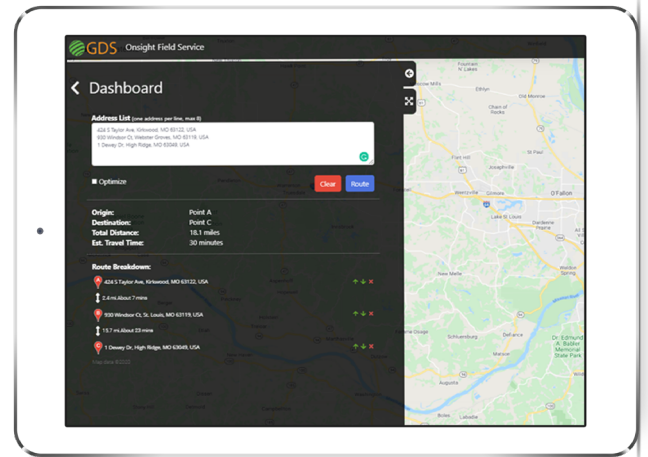
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Real-time Access

Delayed or outdated information impacts costs, resource availability, and customer satisfaction with your service. With access to real-time data, ONSIGHT allows for increased collaboration, business process visibility, and better decision-making.

Mobile Capture

Today, mobile capture is already a part of many of our daily digital lives, from car insurance claims to check deposits. Your business has similar requirements. ONSIGHT provides capabilities to capture:

- Check In/Out
- Manager/Customer Sign-Off
- Photos of Work Performed/Proof of Delivery
- Age Verification
- Part Availability and Utilization
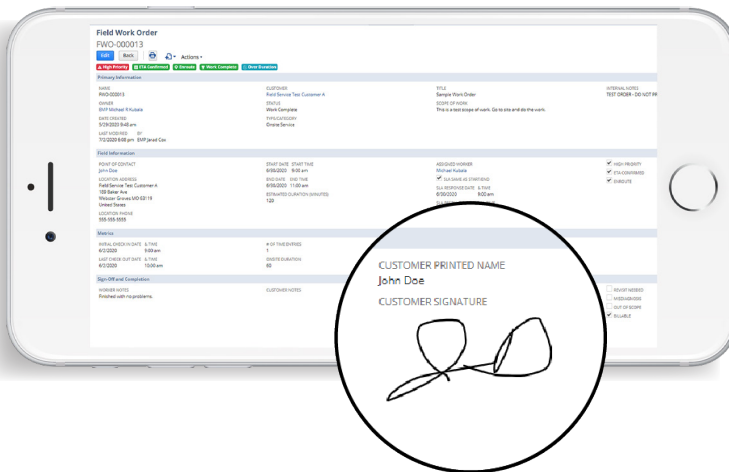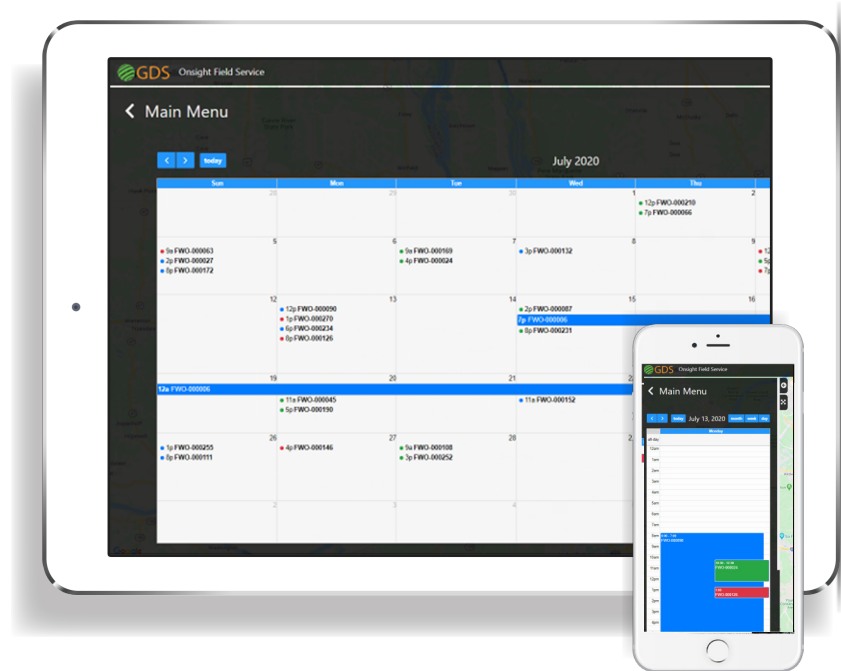- Inventory Transfers

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FEATURES

- Work Order Scheduling
- Work Order Status
- Quick New Order
- Progress Monitor
- Priority Review

- SLA Checklist
- Wall Board View
- Time Estimation
- Invoice Dashboard
- Offline Ability

CUSTOMER PRINTED NAME
John Doe

CUSTOMER SIGNATURE

ONSIGHT